



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

January 15, 2014

Date Complaint Received:	10/1/13
Complaint Received By:	Des Moines
Provider Name and Location:	Kelli Chapman 24630 Mt Vernon

Complaint: Provider was over numbers

Rule Basis: 110.4 Over numbers

Findings: Provider said she was over numbers on one day due to school closing. Food program told her it was ok. Clarified she can never have more than 12 children at a time. If she has 12 at least 4 must be school aged and 2 must be part time care children. She agreed to this.

Resolution: Provider did this on one day. She said she contacted the food program and they said it would be ok. It was a school aged child when there was an emergency school closing day. She had 12 of her normal children in care that day so the extra child put her over by 1 child. This was a sibling to one of the children she normally cares for and the program they normally went to closed.

If you have any questions regarding this matter feel free to contact me at 319 892-6826 or email address lwesbro@dhs.state.ia.us.

Sincerely,

Lisa Wesbrook
Social Worker